

Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services

Sutter Health Plus: Deductible First HDHP Plan

Coverage Period: 6/1/2017 - 5/31/2018

Coverage for: Large Group | Plan Type: HDHP HMO



The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary.

For more information about your coverage, or to get a copy of the complete terms of coverage, visit sutterhealthplus.org or call 1-855-315-5800. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u> (copay), <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary of Health Coverage and Medical Terms. You can view the Glossary at sutterhealthplus.org or call 1-855-315-5800 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$1,500 individual/ \$2,600 individual family member/ \$3,000 family for certain medical and pharmacy services per calendar year.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this plan begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Only <u>preventive care</u> services are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> (copay) or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	\$3,000 individual/ \$3,000 individual family member/ \$6,000 family per calendar year.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket</u> <u>limit</u> ?	Premiums, health care this plan doesn't cover and cost sharing for optional benefit riders if elected by your employer group.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .

Will you pay less if you use a network provider?	Yes. For a list of participating <u>providers</u> , go to sutterhealthplus.org or call 1-855-315-5800.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's charge and what your plan pays (balance billing)</u> . Be aware, your <u>network provider might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider before you get services</u>.</u>
Do you need a referral to see a specialist?	Yes.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .



All **copayment** (copay) and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

		What You Will Pay		Limitations, Exceptions, &
Common Medical Event	Services You May Need	Participating Provider	Non- participating Provider	Other Important Information
	Primary care visit to treat an injury or illness	\$20 copay per visit	Not covered	None
If you visit a health care provider's office	Specialist visit	\$20 copay per visit	Not covered	Prior authorization for some referrals to specialists is required. If it is not received, you may be responsible for paying all charges.
or clinic	Preventive care/screening/ immunization	No charge <u>Deductible</u> does not apply	Not covered	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services you need are <u>preventive</u> . Then check what your <u>plan</u> will pay for.
	Dia manatia tant (V	Lab: \$20 copay per visit	diagnostic services is	
If you have a test	<u>Diagnostic test</u> (X-ray, blood work)	X-ray: \$10 copay per procedure		Prior authorization for some diagnostic services is required. If it is not received, you may be
	Imaging (CT/PET scans, MRIs)	\$50 copay per procedure	Not covered	responsible for paying all charges.

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>sutterhealthplus.org</u> or call 1-855-315-5800.

	Services You May Need	What You Will Pay		Limitations, Exceptions, &
Common Medical Event		Participating Provider	Non- participating Provider	Other Important Information
If you need drugs to treat your illness or condition More information about prescription drug coverage, including the Sutter Health Plus Formulary, is available at mp.medimpact.com/ST H or call 1-844-282-5330.	Tier 1 (most generic drugs and low-cost preferred brands)	Retail: \$10 copay per prescription Mail Order: \$20 copay per prescription	Not covered	Retail: up to a 30-day supply. Mail Order: up to a 100-day supply. Specialty Pharmacy: up to a 30-
	Tier 2 (preferred brand name and non-preferred generic drugs)	Retail: \$30 copay per prescription Mail Order: \$60 copay per prescription	Not covered	day supply. FDA-approved, self-administered hormonal contraceptives are available for up to a 12-month
	Tier 3 (non-preferred brand drugs)	Retail: \$60 copay per prescription Mail Order: \$120 copay per prescription	Not covered	Sexual dysfunction drugs have 50% cost sharing and some are limited to 8 doses per 30-day
	Tier 4 (<u>specialty drugs</u> , some self-administered or bioengineered drugs)	Specialty Pharmacy: 20% coinsurance up to \$100 per prescription	Not covered	Some drugs have process requirements, such as prior authorization, or limitations for coverage, such as a quantity limit. Please refer to the Sutter Health Plus Formulary for details.
If you have	Facility fee (e.g., ambulatory surgery center)	\$20 copay per visit	Not covered	Prior authorization is required. If it is not received, you may be
outpatient surgery	Physician/surgeon fee	No charge	Not covered	responsible for paying all charges.

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>sutterhealthplus.org</u> or call 1-855-315-5800.

	Services You May Need	What You Will Pay		Limitations, Exceptions, &
Common Medical Event		Participating Provider	Non- participating Provider	Other Important Information
	Emergency room care	Facility: \$100 copay Professional: No c	•	Does not apply if admitted for hospitalization for covered services.
If you need immediate medical attention	Emergency medical transportation	\$100 copay per trip		Transportation by car, taxi, bus, gurney van, wheelchair van, and any other type of transportation (other than a licensed ambulance or psychiatric transport van) is not covered.
	Urgent care	\$20 copay per visit		None
If you have a	Facility fee (e.g., hospital room)	\$250 copay per day up to 5 days	Not covered	Prior authorization is required. If it is not received, you may be
hospital stay	Physician/surgeon fees	No charge	Not covered	responsible for paying all charges.
If you need mental health, behavioral health, or substance use disorder services (MH/SUD) More information about US Behavioral Health	Outpatient services	Individual office visit: \$20 copay per visit Group office visit: \$10 copay per visit Other outpatient services: \$20 copay per visit	Not covered	Prior authorization is required for Other outpatient services and all Inpatient services by US Behavioral Health Plan, California. If it is not obtained when required, you may be liable
Plan, California is available at liveandworkwell.com or call 1-855-202-0984.	Inpatient services	Facility: \$250 copay per day up to 5 days Professional: No charge	Not covered	for the payment of services or supplies.

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>sutterhealthplus.org</u> or call 1-855-315-5800.

		What You Will Pay		Limitations, Exceptions, &
Common Medical Event	Services You May Need	Participating Provider	Non- participating Provider	Other Important Information
If you are pregnant	Office visits	Prenatal and postnatal care: No charge Deductible does not apply	Not covered	Prenatal and postnatal care includes all prenatal office visits and the first postnatal office visit. Refer to the primary care visit cost sharing for all subsequent postnatal office visits.
	Childbirth/delivery professional services	No charge	Not covered	None
	Childbirth/delivery facility services	\$250 copay per day up to 5 days	Not covered	None
	Home health care	No charge	Not covered	Prior authorization is required. If it is not received, you may be
	Rehabilitation services	\$20 copay per visit	Not covered	responsible for paying all charges.
If you need help	Habilitation services	Not covered	Not covered	Quantitative limits exist for the following services:
recovering or have other special	Skilled nursing care	\$100 copay per day up to 5 days	Not covered	Home health care – 100 visits per calendar year.
health needs	Durable medical equipment	20% coinsurance	Not covered	Skilled nursing care – 100 days per benefit period.
	Hospice services	No charge	Not covered	Hospice services – respite care is occasional short-term inpatient care limited to no more than five consecutive days at a time.

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>sutterhealthplus.org</u> or call 1-855-315-5800.

	Services You May Need	What You Will Pay		Limitations, Exceptions, &
Common Medical Event		Participating Provider	Non- participating Provider	Other Important Information
If your child needs dental or eye care	Children's eye exam	No charge <u>Deductible</u> does not apply	Up to \$45 max reimbursement	1 preventive exam per year. Offered through Vision Service Plan (VSP).
Provided through the end of the month in	Children's glasses	Not covered	Not covered	None
which the member turns 19 years of age.	Children's dental check- up	Not covered	Not covered	None

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover

(Check your policy or plan document for more information and a list of any other excluded services.)

- Chiropractic care
- Commercial weight loss programs
- Cosmetic surgery
- Dental care (Adult)

- Dental care (Child)
- <u>Habilitation services</u>
- Hearing aids
- Infertility treatment

- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine foot care

Other Covered Services

(Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

- Acupuncture services typically provided only for the treatment of nausea or chronic pain; embedded in medical plan. A <u>primary care</u> <u>physician</u> referral is required.
- Bariatric surgery

 Routine eye care (Adult) limited to an annual preventive eye exam through VSP; embedded in medical plan.

^{*} For more information about limitations and exceptions, see the plan or policy document at sutterhealthplus.org or call 1-855-315-5800.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Sutter Health Plus at 1-855-315-5800; The Department of Managed Health Care at 1-888-466-2219 or dmhc.ca.gov; The U.S. Department of Labor, Employee benefits Security Administration at 1-866-444-3272 or dol.gov/ebsa; or the U.S. Department of Health and Human Services at 1-877-267-2323 - option 4 - ext. 61565 or cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit healthcare.gov or call 1-800-318-2596.

Your <u>Grievance</u> and <u>Appeals</u> <u>Rights:</u> There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or for assistance, contact: Sutter Health Plus at 1-855-315-5800 (TTY: 1-855-830-3500) or visit <u>sutterhealthplus.org</u>.

If this coverage is subject to ERISA, you may contact Sutter Health Plus at 1-855-315-5800 or the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or dol.gov/ebsa/healthreform, and the California Department of Insurance at 1-800-927-HELP (4357) or insurance.ca.gov.

Additionally, a consumer assistance program can help you file your appeal:

Contact Department of Managed Health Care Help Center, 980 9th Street, Suite 500, Sacramento, CA 95814 1-888-466-2219 (TTY: 1-877-688-9891) | healthhelp.ca.gov | helpline@dmhc.ca.gov

Does this plan provide Minimum Essential Coverage? Yes.

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes.

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-315-5800.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-315-5800.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-855-315-5800.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-315-5800.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.————

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>sutterhealthplus.org</u> or call 1-855-315-5800.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments (copays) and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network prenatal care and a hospital delivery)

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a wellcontrolled condition)

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

- The plan's overall deductible
- Specialist copayment
- Hospital (facility) copayment
- Other coinsurance

- \$1,500 The plan's overall deductible \$1.500
 - \$20 Specialist copayment \$20 \$250 ■ Hospital (facility) copayment \$250
 - 20% Other coinsurance

- The plan's overall deductible \$1.500 ■ Specialist copayment
- Hospital (facility) copayment \$250
- Other coinsurance

20%

\$20

This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services (anesthesia) Childbirth/Delivery Facility Services

Diagnostic tests (ultrasounds and blood work)

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

20%

Diagnostic tests (blood work)

In this example, Joe would pay:

Prescription drugs (including glucose meter)

This EXAMPLE event includes services like:

Emergency room care (including X-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$12,800
--------------------	----------

Total Example Cost	\$7,400

In this example. Peg would pay:

Cost Sharing		
<u>Deductible</u>	\$1,500	
Copayments	\$80	
Coinsurance	\$0	
What isn't covered		
Limits or excluded services	\$60	
The total Peg would pay is	\$1,640	

<u>Cost Sharing</u>	
<u>Deductible</u>	\$1,500
<u>Copayments</u>	\$1,500
Coinsurance	\$0
What isn't covered	

The total Joe would pay is	\$3,060
Limits or excluded services	\$60
What isn't covered	
Comsurance	φυ

In this example, Mia would pay:

Cost Sharing	
<u>Deductible</u>	\$1,500
<u>Copayments</u>	\$110
Coinsurance	\$0
What isn't covered	
Limits or excluded services	\$0
The total Mia would pay is	\$1,610